



apa

# know what's below...

**important safety information if you live or  
work near gas pipelines.**

Australian underground utilities such as electricity, gas, telecommunications and water need to be protected to ensure reliable service and safety of the community.

It is important to be aware of these utilities and ensure that they are not damaged. This brochure provides you with important information about APA's gas pipeline corridors.

IMPORTANT  
INFORMATION  
INSIDE

KEEP  
ME

**APA Group (APA) is Australia's largest transporter of natural gas, delivering approximately half of the nation's annual gas usage through its 15,000 km of gas pipelines.**

At APA, your safety is our priority. The following important safety information is for those who live or work near or on a gas pipeline corridor. Please read it and keep it handy for ongoing reference.



## When to contact APA Group:

### 1. When planning work on or near the gas pipeline corridor

- Submit a Before You Dig Australia enquiry ([www.1100.com.au](http://www.1100.com.au))
- Contact APA and lodge a request with APA to assess the works –no matter how big or small
- Have the works authorised and supervised by APA where required
- Unauthorised work on gas pipeline corridors is not permitted - penalties apply
- Work requiring authorisation includes: fencing, digging, drilling, trenching, construction, drainage work, use of explosives, land levelling or contouring, use of vibrating machinery and moving heavy machinery or loads

### 2. When planning development or subdivisions near the gas pipeline corridor

Our Urban Planning team is available to advise on ways in which land use, development and subdivision should respond to pipeline corridors. It is important to engage the team early on these matters so you can incorporate any requirements, and avoid delays to your project.

### 3. To report unauthorised activity on or near the gas pipeline corridor

Please contact us if you notice any unauthorised work on or near the gas pipeline corridor.

### 4. To notify change in landholder

Let us know if you're planning on selling or moving from the property. We will remove you from the landholder database, and make contact with the new landholder.

### 5. Roads, access tracks and heavy vehicle crossings

Pipelines through agricultural land have been designed for standard agriculture cultivation and machinery. However, new roads, or access tracks across the pipeline need to be designed so that regular crossings do not damage the pipeline over time. Also any proposed crossing by non-agricultural machinery which is not road legal (such as cranes or excavators) needs to be assessed by APA before proceeding.

### 6. If you notice soil erosion on or near the gas pipeline

We have measures in place to detect erosion on or near the pipeline corridor but if you notice erosion on or near the gas pipeline please contact us.

**FOR ANY OF THE ABOVE CONTACT APA ON 1800 103 452 or [apaprotection@apa.com.au](mailto:apaprotection@apa.com.au)**



## General enquiry

CONTACT APA FOR ANY ENQUIRIES ABOUT WORKING ON OR NEAR THE GAS PIPELINE CORRIDOR

**FREECALL**  
**1800 103 452**

### EMAIL

[apaprotection@apa.com.au](mailto:apaprotection@apa.com.au)

## Before You Dig Australia



Plan your work early. Request information from Before You Dig Australia, a fast and free service, to commence your works authorisation process with APA.

**BYDA enquiries must be lodged online at [www.1100.com.au](http://www.1100.com.au).**

**Call 1100 if you require assistance.**



## Suspect a gas pipeline leak?

CALL THE EMERGENCY  
FREECALL NUMBER  
**1800 017 000 OR DIAL 000**

### Emergency information

If you know or suspect a gas pipeline is leaking or damaged leave the area immediately. Do not create sparks by:

- Using your vehicle
- Using your mobile phone
- Using your camera
- Using matches or lighters
- Smoking cigarettes in the area

### Signs that a pipeline is leaking or damaged include

- A hissing or roaring sound
- Bubbling water
- Any unusual odour
- Dead or discoloured vegetation in an otherwise green location
- Soil discolouration



Emergency  
freecall  
number  
for pipeline  
emergencies  
**1800 017 000**

## Trees and structures are not permitted on or near a gas pipeline corridor

APA's gas pipeline corridors are up to 30 metres wide. Warning signs at regular intervals identify the gas pipeline route. However, these signs do not indicate the exact location of the buried pipeline.

Don't plant trees or dense shrubs, or impound water, on or near the gas pipeline corridor.

The warning signs marking the gas pipeline corridor route or "line of sight" must be visible from sign to sign. Trees or dense shrubs are not permitted on the gas pipeline corridor as they may obstruct the "line of sight", as well as have the potential to damage the gas pipeline.

Dams are not permitted on or near the gas pipeline corridor.

## Pipelines and the environment

Construction of underground gas pipelines has a minimal, short term impact on the environment.

After construction and maintenance work, the gas pipeline corridor is restored as closely as possible to its original condition.

APA is committed to protecting and preserving the environment in which its pipelines are located. APA works hard to prevent and control soil erosion which can affect the area on or near the gas pipeline corridor.

**For more information, visit [www.apa.com.au](http://www.apa.com.au)**

