

RBP Community Engagement Group

Consultation Access Arrangement Document

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Topics for feedback

In relation to the Access Arrangement we seek your input on:

- **Accessibility**
- **Clarity**
- **Contents**
- **Queueing**
- **Other matters**

The Access Arrangement is available of APA and AER website.

- Have you read the access arrangement? What was the reason you sought it out?
- Was it easy to find?
- Did you find it on the APA or AER website?
- Could APA improve access to the document?

What was it you wanted to know?

- Was it easy to find what you wanted to know? Please provide any comments you may have on ease of use.

The contents of the access arrangement document are set out in the national gas rules.

- **Is the access arrangement easy to understand?**
 - Is the document structured well with useful information towards the front?
 - When you read the relevant parts were they easy to understand?
 - Are there any obvious ways to improve the clarity and understandability of the document?

What is your understanding of the contents of the Access Arrangement document?

- What information would you expect in the Access Arrangement document?

Terms and conditions of reference service.

- APA has committed to reducing the minimum term of the reference service to 12 months.
- Are there other specific terms and conditions in the access arrangement that should be changed?
 - What is your concern with the current provision/s

Queuing for capacity

When there is insufficient capacity to meet a service request a queue is formed. The current queuing policy is first come first served.

The following aspects are unclear or difficult to administer:

- Applications for the queue do not automatically lapse.
 - APA can check every 3 months about remaining in the queue.
 - Shipper has 14 days to respond.
 - Slow process if new shipper is seeking access for capacity APA could provide on a short timeframe

Where a queue has formed a prospective user will need to demonstrate to APA it has access to gas when the capacity is available

- Not clear what is required to demonstrate
- No timeframes around when the prospective user must respond

Queuing policy

- Capacity is offered in order of the queue regardless of whether that capacity is sufficient to meet that shipper's needs.
 - No priority given based on value or urgency.
- Where the prospective user in the queue does not accept the offer of capacity then APA must send them a gas transportation agreement (GTA) with 10 business days if the prospective user does not execute the GTA within 10 business days of receiving the offer then the offer lapses. This process is followed consecutively for each shipper in the queue.
 - Slow process
- It is only where the prospective user accepts the offer of capacity that a deposit is required.

Any other matters



Are there any other matters of interest in the access arrangement document?

Do you have feedback on APA's consultation approach?



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